

Best Execution Guarantee



Terms of Offer

1. These Terms of Offer should be read in conjunction with the EQi ("**our**", "**us**" or "**we**") Terms and Conditions and in the event of a conflict between these Terms of Offer and the EQi Terms and Conditions, these Terms of Offer shall prevail.
2. The Best Execution Guarantee (**the "offer"**) affirms that customers will be refunded the commission paid to EQi for At-Best online trades that did not meet Best Execution price.
3. The fees that are waived under this offer are our Dealing Commissions on At-Best online trades:

Asset	Online	Frequent Trader
Shares, Investment Trusts, Bonds, Gilts	£10.99	£5.99
ETFs (Exchange Traded Funds)	£9.99	£5.99

4. Additional costs associated with foreign currency investments will not be refunded, unless tax laws specifically make provision.
5. Trades made via telephone are not eligible, nor are Dividend Reinvestments and Regular Investments.
6. This offer applies to trades made after 02 March 2020, until 14 May 2021 when this promotion closed.
7. Refunds will be processed automatically within 45 days of the trade in question. The refund will be refunded into the customer's EQi Dealing Account. In the instance the customer does not have an EQi Dealing Account, a member of the EQi team will attempt to contact the customer to arrange a refund into another EQi account they hold.
8. We reserve the right to alter, withdraw or amend this offer at any time.
9. Joint accounts are eligible for the offer, but cannot be linked to other individual accounts.
10. Child Trust Funds are not eligible for the offer.
11. This offer is not available for collective accounts (e.g. company accounts, trust accounts or investment clubs).
12. All participants to this offer agree to be bound by these terms of offer.

Date Issued: May 2021