

# Account Closure



Please complete this form if you wish to close your EQi account(s). If you have any questions about completing this form, please call our Customer Experience Centre on **0345 0700 720**.

Please complete all the fields in this form (where applicable).

## Section A: Personal Details

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Full name

Telephone number

Account number

## Section B: Account(s) you wish to close

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**Please note:** A Dealing Account was automatically opened, at no extra cost to you, when you applied for a Stocks & Shares ISA. If you require all your accounts to be closed please indicate in the box provided.

Dealing Account

Flexible Stocks & Shares ISA

Lifetime ISA

All

## Section C: Withdrawal and Payment Details

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Stock remaining in your account(s) at the time of closure can either be issued as paper certificate(s) registered in your name (re-materialised), or sold resulting in a cash balance. Any cash remaining in your account will be paid by BACS payment to your nominated bank account.

Please select one option:

**Option A. Receive certificate(s):**

There will be a charge for each line of stock that is re-materialised and this will not be initiated until funds are available in your account.<sup>†</sup> Paper certificate(s) will be issued in your name and sent to your address as registered with EQi. Any residual cash will be sent to your bank account detailed below.

**Option B. Sell my holding(s):**

We recommend that you call our Customer Experience Centre on 0345 0700 720 or go online to sell your holdings. If you wish us to sell on your behalf, we will do this upon receipt of the form. You will be liable for any transaction charges (at the online rate) on the sale of your portfolio.<sup>†</sup> The proceeds, along with any cash held on the account will be sent to your nominated bank account detailed below. Funds will usually be available in your bank account within 10 working days of the trade date of each transaction. This is to allow time for both stock market settlement of the sale of your shares and the time taken to transfer it to your bank account.

**Bank Account Details:**

We will need you to confirm the bank account details where a payment can be made to for any outstanding cash balance remaining on your account. This will need to be your nominated bank account which we hold on our records, or if a bank account has not been appointed, please provide the details below and ensure the name(s) on both bank account and EQi account are the same. If we are unable to verify your bank details, we will request documentation to confirm the bank account.<sup>††</sup>

Name(s) on bank account

Sort code &  
account number

<sup>†</sup> Details of all charges payable can be found on the website at: [How it works - Pricing](#) or from our Customer Experience Centre on **0345 0700 720**

<sup>††</sup> Verification of the bank account can be sent along with this form and this can include a bank statement (original/photocopy/scanned copy). The bank statement will need to be less than three months old and show your full name, home address, your sort code and account number. This will also need to show some transactional information and the details of the bank, including the bank logo, name and address (branch, registered, web address).



## Section D: Important Information

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### EQi Dealing Account

Any interest accrued or dividends credited to your account after the date of closure will be forwarded to your nominated bank account.

### EQi Flexible Stocks & Shares ISA

Any interest accrued or dividends credited to your account after the date of closure will be forwarded to your nominated bank account. Please note that both cash and stock movements out of your ISA will be classed as a withdrawal, therefore you will no longer benefit from the tax-efficient environment. You will not be able to subscribe to another stocks & shares ISA, if you have subscribed to your EQi Stocks & Shares ISA within the current tax year.

### EQi Lifetime ISA

Any interest accrued or dividends credited to your account after the date of closure will be forwarded to your nominated bank account. Please note that both cash and stock movements out of your Lifetime ISA will be classed as a withdrawal, therefore you will no longer benefit from the tax-efficient environment and your government bonus will be effected. You will not be able to subscribe to another Lifetime ISA, if you have subscribed to your EQi Lifetime ISA within the current tax year.

## Section E: Declaration

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I hereby confirm that I wish to close my account, as stated above, in accordance with the Terms and Conditions.

### Sign the form

To sign this form you may provide an electronic signature. You can do this via your Adobe Acrobat Reader DC, or Docusign which is a free of charge service.

Instructions to create an electronic signature are as follows:

1. On Adobe open the file, or on Docusign upload the file
2. In the editor, select sign and draw your signature. Then place your signature in the signed box below
3. Save the document and follow the return instruction in the 'Next Steps' section.

Please note, we cannot accept a typed or written name in the box below. Alternatively, you may print and sign the document.

Signed

Date

Day Month Year

Joint holder Signature(s) (if applicable)

Signed

Date

Day Month Year

# Account Closure



## Section E: (continued)

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Joint holder Signature(s) (if applicable)

Signed

Date

Day

Month

Year

Signed

Date

Day

Month

Year

## Next Steps

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To return your form, please send to [forms@eqi.co.uk](mailto:forms@eqi.co.uk), this and all related documents must be received from the registered email on your EQi account. Forms received from an unregistered email account will not be actioned, to assist with this please login to your account and ensure all contact details are correct.

Alternatively you can post the form to: **EQi, PO Box 4923, Worthing, BN99 6SF**